2018 VCE Results and ATAR Service Quick Reference for Careers Practitioners

THREE WAYS TO ACCESS VCE RESULTS AND ATAR:

WEB

resultsandatar.vic.edu.au

Log in with **VCE student number** and **results service password.**

Available from 7am, Friday 14 December.

APP

Download the **Results and ATAR app** for iPhone and Android

Log in with **VCE student number** and **results service password.**

App available now; results available from 7am, Friday 14 December.
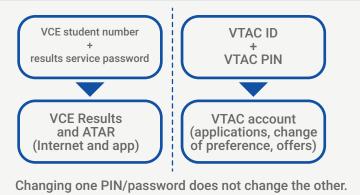
MAIL

VCE and VCAL results and **ATAR statements** will arrive from Monday 17 December.

Printed ATAR statements will only be sent to paid VTAC applicants. Non-applicants can request a printed ATAR statement from the VTAC website after results are released ($25 fee applies).

Who can use the service? Any student undertaking one or more Unit 3 & 4 sequences (including Year 11 students). ATAR advice will only be provided to students who qualify for an ATAR in the current year.

The Results Service login details are separate from the VTAC account

VCE student number + results service password

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VCE Results and ATAR (Internet and app)

VTAC ID + VTAC PIN

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VTAC account (applications, change of preference, offers)

Changing one PIN/password does not change the other.

Students must register to access results

Before students can access results, they must register and choose a secure password which contains at least one character from three of the following groups:

• Uppercase letter (A-Z)
• Lowercase letter (a-z)
• Numeral (0-9)
• Special character such as ()~`#$*&@^

Registration is open now at resultsandatar.vic.edu.au and students are encouraged to register early for the fastest access to their results on Friday 14 December.

Email: VCAA will also be sending student results by email if an email address was recorded for the student by the educational provider. ATAR information will not be sent by email.

SOLVING COMMON STUDENT QUERIES:

Trouble logging in (web or app)

Invalid VCE student number

Ensure the student is using their VCE student number, not their VTAC ID. Check student number on VASS or CourseLink.

Invalid password

See above for information about the results service password requirements. Ensure the password meets the character requirements specified above.

Forgot password

Retrieve lost passwords from the results site

Password reset instructions will be sent to the email address that was provided when the student initially created a password.

Other query

Contact PRAS

Immediately after results release, the **Post Results and ATAR Service** is the primary contact for all queries: (03) 9032 1717.

pras.resultsandatar.vic.edu.au for opening hours.